

## Problems with hardware key and HASP driver



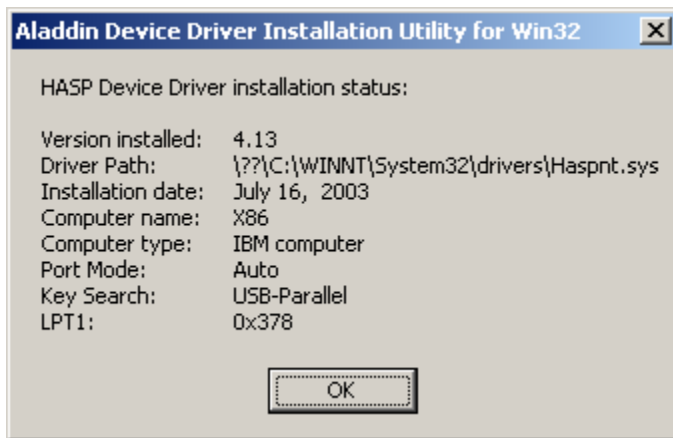
The hardware key is controlled by a HASP driver.

If you are having problems with error messages as shown here it means that you are not able to perform calculations because the hardware key is not properly recognised.

This problem may be overcome by ensuring that the hardware key is actually inserted in the parallel port of your pc. Assuming that this is the case it may be necessary for you to install a new HASP driver, especially if you are running XP on your pc.

The HASP driver included on your installation CD is named “hinstall.exe”. If you double click it an information window pops up containing the version number and the installation procedure. If the file “hinstall.exe” is lost or corrupted a new driver can be downloaded from: <http://www.ealaddin.com/support/hasp/enduser.asp#latestdd> after downloading the zipped installation files they should be extracted to a folder and the installation of the new HASP driver is carried out according to the following steps:

1. From your Windows Start menu Run “hinstall.exe -info” from the folder where you have stored the installation file. This will activate a window showing you the status of your HASP driver.



2. Run "hinstall.exe -r" in order to remove any old version of the HASP driver. Now the "hinstall.exe -info" should tell you that no driver is currently installed.



3. Run "hinstall.exe -i" in order to install the new HASP driver. After each of the previous executions the following window should appear stating that the requested operation was completed successfully.



4. Now you could repeat item 1 above to ensure that the new driver is properly installed.

Following these 4 steps the new HASP driver should be installed and working.